



# MARIMBA NEWSLETTER

## INSIDE THIS ISSUE:

<i>A New Beginning ...</i>	1
<i>The Marimba Team</i>	2
<i>The Past Month</i>	2
<i>Development and QA Activities</i>	2
<i>From the Labs</i>	3
<i>FSRK Channel: Remote Restart</i>	3
<i>FSRK Channel: Workspace Repair</i>	3

## Special points of interest:

- BBKA 8.3 is tentatively planned to be released on 10th January 2014.
- RFE consolidation for the next release begins on 1st January 2014.
- Use cases discussion will start on 19th February 2014.

## A NEW BEGINNING ...



Before we take that one step into a new beginning, I would like to take the time to discuss the endings that have come before.

It was not that long ago that we had found ourselves up against the clock. We have experienced a disinterested management, a slew of quality issues, and unhappy customers which was definitely not a good situation to be in.

I can well imagine the doubt and the anger that can ensue from the realization that a product that you have valued and devoted your time and effort to is struggling. We have seen it in our one-to-one discussions and we have also seen it in the numerous meetings and calls.

But now I can tell you that the worst is behind us. We have always tried to stay the course and did what we could to drive and enhance this prod-

uct that we love so much. Now, we believe that it is time to pick up the pace. In the next few months, you will be seeing some improvements on the existing initiatives, and also a couple of exciting new features.

We believe that we have made a significant beginning in addressing the quality issues and increasing our feature set with the upcoming 8.3.00 release. We feel that we have found a better understanding of how you customers use our product, and we have made significant progress in integrating that knowledge and understanding into developing the features which we have introduced in 8.3.00. Along the way we have also taken strides in ensuring better quality, more aggressive quality analysis and strict adherence to customer needs. We believe 8.3.00 to be the start of something new.

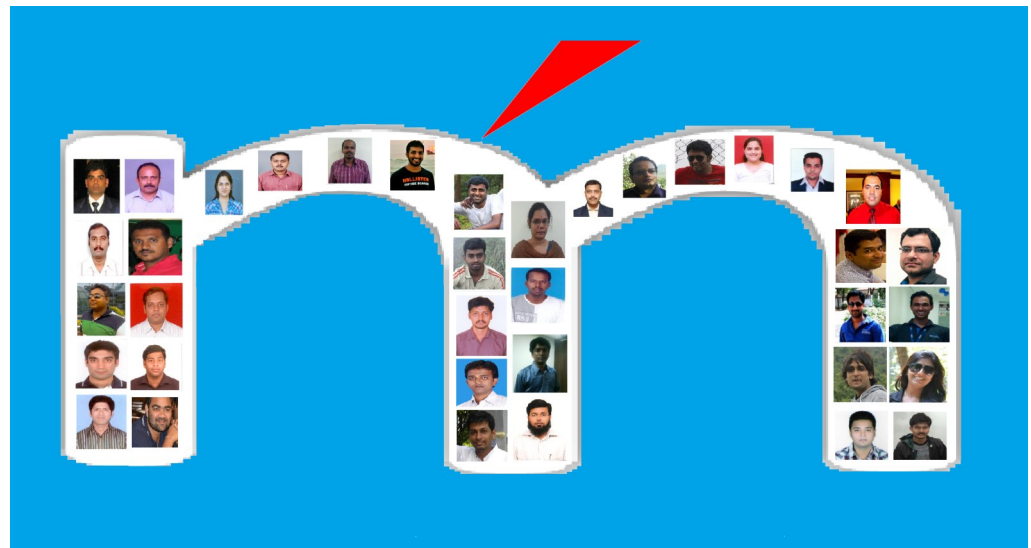
We have also decided to increase our online presence to make our product more accessible to our customers, whether it is intimation of new features, help guides on regular customer use cases, or even time critical notifications. This newsletter is a part of that initiative. We have also expanded our presence into Twitter, Facebook and LinkedIn.

We will also be introducing new FSRK utilities from time to time, in order to provide our customers with channels and apps that we feel would enhance their use cases for deploying Marimba. We will be advertising these utilities on our Twitter, Facebook feeds, and will also feature them in our newsletter.

I would like to close by thanking all of you from the bottom of my heart for supporting us through thick and thin. We believe we have the tools, and most importantly, we have a strong devoted team which possesses the enthusiasm and the energy to take this product to the next level. What you hold in your hands is a preview of that first step, an indicator of the shape of things to come.

It has been a tough year, but we look forward to closing it well, and to begin the new year with some excellent features and functionality. Till then, good bye, best wishes and happy holidays!

## THE MARIMBA TEAM



The Marimba team consists of dedicated experts who have stood by the product

through both adversity and success. The devotion of the team towards the product has

always been consistent and passionate. The team has always been and will continue

## THE PAST MONTH



During the last month, BBCA published two FSRK channels and the following Hotfixes:

- Channel Store 8.2.02.002b, 8.2.02.002a
- Windows Patch Source 8.0.00.006c, 8.1.01.009d, 8.2.00.004b, and

8.2.01.001c

- Transmitter 8.2.02.002d, and 8.2.01.003b
- Technical Alert for Infrastructure Service 8.2.02.002d

### *Do you know?*



⇒ BBCA 8.3.00 supports deployment, patching, and discovery over internet.

## DEVELOPMENT AND QA ACTIVITIES

The date for the release of BBCA 8.3 is fast approaching and all the development and quality assurance teams are working in a frenzied mode to ensure the timely release of the most awaited and new feature filled BBCA 8.3. Hardening phase has started and the product features are being tested in and out.

### *Do you know?*



- ⇒ You can specify site based compliance rules along with the user and the machine.
- ⇒ In BBCA 8.3.00, packages will be automatically upgraded to 8.3.00.
- ⇒ Tuner bundles Application Packager binaries of corresponding tuner

version henceforth. Package installation will use binaries from the tuner, only if the tuner version is latest than the package version.

## FROM THE LABS

- We have run Profiling on use cases which involve 30,000 endpoints to a 64 bit server. It is theoretically possible to stretch the number of endpoints to more than 35,000 endpoints per 64 bit server. However, it is recommended to leave enough space for custom plugins.
- The proof of concept for operating system migration over BBCA 8.3 has been successfully tested. The demo will be released in the month of February 2014.

### *Do you know?*




- ⇒ Native command interface can be used to “push” jobs on both the servers and endpoints.


Marimba-Castanet

#### Support contact details

<http://www.bmc.com/support>

You can also view our updates at the following sites:

 [CM-UG.com group on LinkedIn](#)

 <https://twitter.com/MarimbaCastanet>

 <https://www.facebook.com/marimba.castanet?fref=ts>

## FSRK CHANNEL: REMOTE RESTART

The Remote Restart Tuner 1.0 is an FSRK channel which you can use to remotely start tuners. This utility uses VB script to remotely trigger a tuner. You can download the Remote Restart Tuner 1.0 from Channel Store.

### *Do you know?*



- ⇒ More than 100 backlog defects have resolved and 30 RFEs have been implemented in BBCA 8.3.00.
- ⇒ In BBCA 8.3.00, the 64 bit Windows Patch

Source can support repository building for all the supported locales.



## FSRK CHANNEL: WORKSPACE

The FSRK channel can fix data corruption of all ncp (adapter) channels. The Workspace Repair channel scans the tuner workspace and performs a channel repair operation if there is any data corruption. This channel is very useful when you suspect data corruption in the environment.

This channel also features a debugging option which when enabled, generates a log file

containing messages which provides information about the corruptions it has fixed. You can use this log messages to understand the root cause analysis of the corruption. You can download this channel from Channel Store.

### *Do you know?*



- ⇒ In BBCA 8.3.00, generic installer can help in license management on agentless machines.