

CM-UG Meeting Minutes – 7.20.2011

Agenda:

1. Upcoming CM-UG Events
2. Segment discussion Webex info
3. Issues/Concerns
4. Tuner Corruption Issue
5. Matrix 42 Discussion
6. User Interaction

Conference Call Information

All CM-UG calls unless otherwise noted will use the following dial in information:

*** NEW DIAL IN NUMBER ***

*US Conferencing Number: [1 800 504 8071](tel:18005048071) *

7-Digit Access Code: 4461126

Linked in®



CM-UG.com (BMC Marimba Users Group)

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Meeting info for August CM-UG call (Segment discussion)



Topic: CM-UG.com User Group Call
Date: Wednesday, August 17, 2011
Time: 10:00 am, Pacific Daylight Time (San Francisco, GMT-07:00)
Meeting Number: 757 550 956
Meeting Password: CMUG

To join the online meeting (Now from mobile devices!)

1. Go to <https://bmc.webex.com/bmc/j.php?ED=156232317&UID=1162263787&PW=NOGMwYWI5YjA3&RT=MiM0>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: CMUG
4. Click "Join".

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Upcoming CM-UG Events

Reminder:



The CM-UG call is normally the 3rd Wednesday of each month at 12 noon central time.

The CM-UG calendar is also located here > <http://calendar.cm-ug.com>

Upcoming Events

July 2011 User Group Call

Wednesday July 20th, 2011 - 1PM Eastern / Noon Central
Monthly Feature: Matrix42/ChangeBase info from Edward

August 2011 User Group Call

Wednesday August 17th, 2011 - 1PM Eastern / Noon Central
Monthly Feature: New segment.xml information from BMC

September 2011 User Group Call

Wednesday September 21st, 2011 - 1PM Eastern / Noon Central
Monthly Feature: tbd

Upcoming CM-UG Events

Potential Meeting Topics/Demos

Open to presentations from CM-UG Members and Vendors.

- Member Presentations:
 - [Stopping channel shopping \(Josh L\)](#)
 - [Custom inventory scanning \(Jason M\)](#)
 - Custom Reporting interfaces
 - Custom ARS interfaces

- Vendor Presentations:
 - [Marimba 8.2 Roadmap \(BMC\)](#)
 - [AdminStudio Info \(Flexera\)](#)
 - Marimba/Matrix42 VDI Solutions
 - BMC Product Roadmaps

Suggest a topic:

If you have a topic you would like to discuss as a monthly feature please

send an email to

Chris@CM-UG.com

Issues/Concerns

- Channel Corruption issue in 8.1
- Oracle Database issue in 8.1
- Support of FDCC scanning and inventory of those using it.
- Reports from those who have upgraded to 8.2
- Reports from those who have deployed Matrix42

Tuner Corruption

- Channel Corruption issue in 8.1, please join discussion on the forums:
 - <https://communities.bmc.com/communities/thread/53459?tstart=0>



The screenshot shows a forum post on the BMC Communities website. The post is titled "Channel Corruption" and was made by a user named Bryan on May 10, 2011. The post content discusses a channel corruption issue and includes a SQL query to identify corrupted channels. The forum interface shows 128 views, 18 replies, and the latest reply was on June 17, 2011.

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Welcome, **Chris Armstrong** (Log out) New Your Stuff Browse

BMC.com > BMC Communities > BMC Developer Network > Service Automation > BMC Configuration Automation for Clients (Marimba) > Discussion

▲ Up to Discussions in BMC Configuration Automation for Clients (Marimba)

128 Views 18 Replies Latest reply: Jun 17, 2011 11:24 AM by pseagers


Bryan
11 posts since Jun 9, 2010

May 10, 2011 10:26 AM 18

Channel Corruption

This question is **Not Answered**.

Hello All! We are working on a channel corruption issue in our environment and I was curious to see how wide spread this issue is among your enviroments. So far we have yet to be able to capture what is causing the issue and we do understand there are normally multiple reason for channel corruption. Hopefully by opening this issue up to you guys it might shed some light on the subject.

Here is the SQL Query we use to determine the corrupted channels:

```
SELECT m.name, m.insert_time - convert(varchar,getutcdate()-getdate(),108) as insert_time,
m.type, m.model, ch.title, url.token as url, tc.version,tc.state, tc.publishdate
FROM machine m with (nolock),
tuner t with (nolock),
tunerchannel tc with (nolock),
```

Tuner Corruption

- 8.1.01 tuner corruption, upgrade to 005a noticed less corruption?
 - 004 – Some users still seeing corruption
 - Inode corruption issue, a few fixes in 005a which resolve
 - Detection Method – SQL method
 - On forums – SQL only, need oracle
 - Only works if inventory is not corrupted
 - Customers with issues:
 - Jason - Hermann
 - John – Belmont
 - Gobi – 004 -still seeing corruption
 - Chris A – Rewrite query for Oracle DB

Matrix 42 Discussion / Edward


- Migration: XP->7 zero touch, etc
- ChangeBase: Automated app checker for Win7/Streaming/AppV
 - Green – good to go
 - Yellow – may need shim/fixes
 - Red – will not upgrade
- VDI: Virtual Desktop Initiative
 - Full blown VDI solution
 - Citrix based solution is most supported
- Repeater level component must be Windows OS
 - Perhaps support for Celestix/Linux in the future

CM-UG – Mailing List

› User Email Group:

– Sign up for the group email and subgroup emails here: <http://Subscribe.CM-UG.com>

Subscribe to the Configuration Management User Group!



required field

Email


Confirm your email address

Please select the newsletters you want to sign up to:

- CM-UG.com Members**
Configuration Management User Group Members
(Join this group to receive our meeting invitations, meeting minutes, and other valuable BMC Marimba related emails)
- App Packagers**
Subgroup for Application Packagers.
- Patch Deployment**
Subgroup for those who use BMC Marimba based system for Patch deployments.
- Deployment Manager (DM)**
Subgroup for those who use the Deployment Manager feature in BMC Marimba.
- OS Deployment**
Subgroup for those who are interested in OS deployments via Marimba based products.


CM-UG - User Interaction

Join the LinkedIn Group = <http://www.linkedin.com/groups?gid=1774296>

 **CM-UG.com (BMC Marimba Configuration Management - Users Group)**

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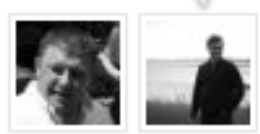
Most Popular Discussions




Reverse Proxy (Ver 8.1.01)
 Hi Everybody
 Is it possible to use a diferent type of reverse proxy for Marimba Infraestructure (Ver 8.1.01)?
 My customer have:
 - SunOS 5.8 Generic_108528-01 sun4u sparc SUNW,Ultra-60
 - Software (Reverse Proxy): Oracle HTTP Server Powered by Apache/1.3.19 ...
 posted 1 day ago

Mario
Stop Following

Peter Hermann 1 day ago • To add on jake's comment, it would nto be officially supported (ie. tested), and it would not be able to do any caching or other tricky ... »




See more »




Marimba Segments Issues (OS/Arch precedence)
 How do you all deal with the segment precedence issues with OS or ArchTypes?
 So far the answers are:
 1. Install a Dummy segment for the OS/Arch you do NOT want the install to occur on.
 2. Create a dependency on a req key which would ensure the OS/Arch matches.

Manager's Choice




CM-UG.com (BMC Marimba Configuration Management - Users Group) is now an open group
 Chris Armstrong, CISSP See all »

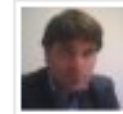
Updates: Last 7 Days



Suchit Bishnoi has joined the group.
 13 hours ago • Send message



Peter Hermann and 1 more commented on:
Reverse Proxy (Ver 8.1.01)
 1 day ago • 2 comments



Mario Arauzo is discussing:
Reverse Proxy (Ver 8.1.01)
 1 day ago • Like • Comment (2)

See all updates »

CM-UG - User Interaction

› BMC Developer Network

Please register an account on the new BMC developer network.

These forums are very nice and provide a single place now for all BMC products.

BBCA Forums

The screenshot shows the BMC Configuration Automation for Clients (Marimba) forum page. The page features a navigation bar with links for Home, Solutions & Services, Products, Partners, Support, Education, and Connect. A user is logged in as Chris Armstrong, with options to log out, create a new post, view their stuff, or browse. The forum title is "BMC Configuration Automation for Clients (Marimba)" and it has 397 items of content and 369 discussions. The main content area displays a list of discussions with columns for Author, Subject, Views, Replies, and Last Post. The right sidebar contains action buttons like "Start a discussion", "Create a document", and "Invite friends to join", along with notification options like "Receive email notifications" and "Follow this community".

Author	Subject (unread items are in bold)	Views	Replies	Last Post
youngso	8.2 OSM Beta (Updated)	61	8	4 days ago by youngso
Ileana Pimentel	WindowsPatchSource Init failed for WindowsPatchSource	21	4	5 days ago by Ileana Pimentel
Bob Bailey	Wake on Wan	9	2	5 days ago by Bob Bailey
Bryan	Channel Corruption	23	6	6 days ago by Bryan

Marimba Jobs

› Jobs.CM-UG.com

› Look for CM related positions

› Post Req's for CM related positions

www.CM-UG.com
Configuration Management - User Group (formerly MUG - Marimba User Group)

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Keywords: Location:

Posted	Job Title	Company	Location
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Oct 14	Test Engineer - Quality Assurance job	Technisource	Hartford, CT
	and technologies (i.e. Active Directory, Marimba) * Knowledge of the use of database technologies such as UDB, SQL Server in relation to the application, LAN environment and test... more		
Oct 11	Technical Operations Support Specialist - Finance job	Technisource	Hartford, CT
	component migration tools. Endeavor, PVCS, Marimba , and ISPF commands. Experienced with data migration tools. Connect:Direct, FTP. Knowledge of and experience with DB2 utilities. more		