

# CM-UG Meeting Minutes – 6.15.2011

## Agenda:

1. Upcoming CM-UG Events
2. Issues/Concerns
3. Tuner Corruption Discussion
4. User Interaction

## Conference Call Information

**All CM-UG calls unless otherwise noted will use the following dial in information:**

**US Dial in Number = 1-866-433-0002**

**Conference Code = \*7132181062\***

**(Enter the star key before and after the Conference Code.)**

**International: 1 303 346 4146**

**International Toll Free Service (ITFS):**

**Germany = 0800-181-4569**

**India = 000-800-100-3516**

**Mexico = 001-866-850-3372**

**UK = 0808-234-3314**

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CM-UG.com (BMC Marimba Users Group)

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## Upcoming CM-UG Events

Reminder:



The CM-UG call is normally the 3<sup>rd</sup> Wednesday of each month at 12 noon central time.

The CM-UG calendar is also located here > <http://calendar.cm-ug.com>

### Upcoming Events

#### **July 2011 User Group Call**

Wednesday July 20th, 2011 - 1PM Eastern / Noon Central  
Monthly Feature: Matrix42/ChangeBase info from Edward

#### **August 2011 User Group Call**

Wednesday August 17th, 2011 - 1PM Eastern / Noon Central  
Monthly Feature: New segment.xml information from BMC

#### **September 2011 User Group Call**

Wednesday September 21st, 2011 - 1PM Eastern / Noon Central  
Monthly Feature: tbd

## Upcoming CM-UG Events

### Potential Meeting Topics/Demos

Open to presentations from CM-UG Members and Vendors.

- Member Presentations:
  - [Stopping channel shopping \(Josh L\)](#)
  - [Custom inventory scanning \(Jason M\)](#)
  - Custom Reporting interfaces
  - Custom ARS interfaces
- Vendor Presentations:
  - [Marimba 8.2 Roadmap \(BMC\)](#)
  - [AdminStudio Info \(Flexera\)](#)
  - Marimba/Matrix42 VDI Solutions
  - BMC Product Roadmaps

#### Suggest a topic:

*If you have a topic you would like to discuss as a monthly feature please*

*send an email to*

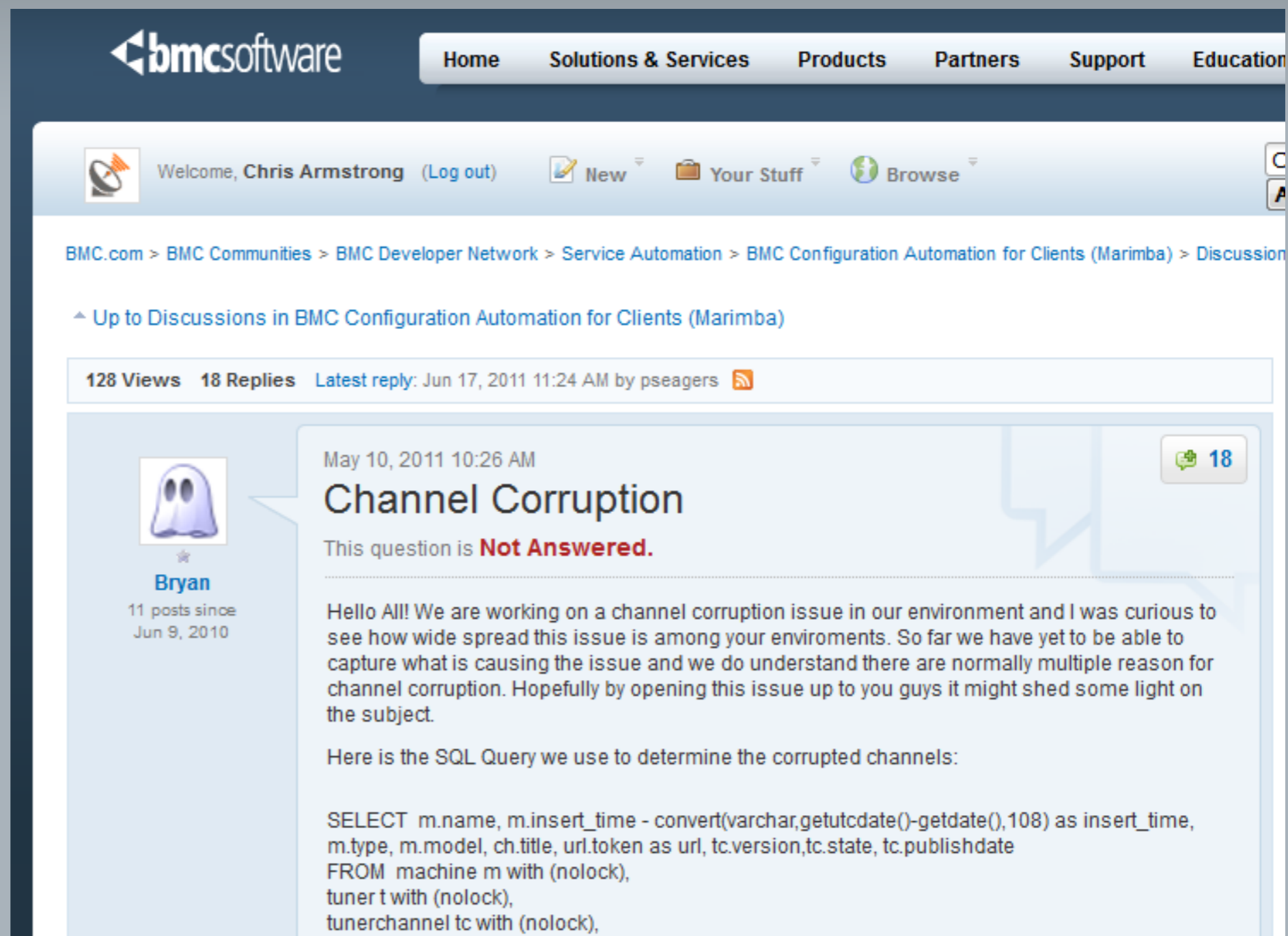
[Chris@CM-UG.com](mailto:Chris@CM-UG.com)

## Issues/Concerns

- Channel Corruption issue in 8.1
- Oracle Database issue in 8.1
- Support of FDCC scanning and inventory of those using it.
- Reports from those who have upgraded to 8.2
- Reports from those who have deployed Matrix42

# Tuner Corruption

- Channel Corruption issue in 8.1, please join discussion on the forums:
  - <https://communities.bmc.com/communities/thread/53459?tstart=0>



The screenshot shows a forum post on the BMC Communities website. The post is titled "Channel Corruption" and was made by a user named Bryan on May 10, 2011. The post content discusses a channel corruption issue and includes a SQL query to identify corrupted channels. The forum interface shows 128 views, 18 replies, and the latest reply was on June 17, 2011.


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Welcome, **Chris Armstrong** (Log out) New Your Stuff Browse

BMC.com > BMC Communities > BMC Developer Network > Service Automation > BMC Configuration Automation for Clients (Marimba) > Discussion

▲ Up to Discussions in BMC Configuration Automation for Clients (Marimba)

128 Views 18 Replies Latest reply: Jun 17, 2011 11:24 AM by pseagers

  
**Bryan**  
11 posts since Jun 9, 2010

May 10, 2011 10:26 AM 18

## Channel Corruption

This question is **Not Answered**.

Hello All! We are working on a channel corruption issue in our environment and I was curious to see how wide spread this issue is among your enviroments. So far we have yet to be able to capture what is causing the issue and we do understand there are normally multiple reason for channel corruption. Hopefully by opening this issue up to you guys it might shed some light on the subject.

Here is the SQL Query we use to determine the corrupted channels:


```
SELECT m.name, m.insert_time - convert(varchar,getutcdate()-getdate(),108) as insert_time,
m.type, m.model, ch.title, url.token as url, tc.version,tc.state, tc.publishdate
FROM machine m with (nolock),
tuner t with (nolock),
tunerchannel tc with (nolock),
```

## CM-UG – Mailing List

› User Email Group:

– Sign up for the group email and subgroup emails here: <http://Subscribe.CM-UG.com>

### Subscribe to the Configuration Management User Group!



required field

Email

Confirm your email address


Please select the newsletters you want to sign up to:

- CM-UG.com Members**  
Configuration Management User Group Members  
(Join this group to receive our meeting invitations, meeting minutes, and other valuable BMC Marimba related emails)
- App Packagers**  
Subgroup for Application Packagers.
- Patch Deployment**  
Subgroup for those who use BMC Marimba based system for Patch deployments.
- Deployment Manager (DM)**  
Subgroup for those who use the Deployment Manager feature in BMC Marimba.
- OS Deployment**  
Subgroup for those who are interested in OS deployments via Marimba based products.




# CM-UG - User Interaction

Join the LinkedIn Group = <http://www.linkedin.com/groups?gid=1774296>

 **CM-UG.com (BMC Marimba Configuration Management - Users Group)**

Discussions Members Promotions Jobs Search Manage More... Share group • Group rules

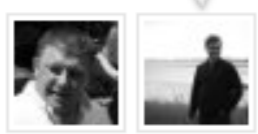
### Most Popular Discussions




Mario  
Stop Following

**Reverse Proxy (Ver 8.1.01)**  
Hi Everybody  
Is it possible to use a diferent type of reverse proxy for Marimba Infraestructure (Ver 8.1.01)?  
My customer have:  
- SunOS 5.8 Generic\_108528-01 sun4u sparc SUNW,Ultra-60  
- Software (Reverse Proxy ): Oracle HTTP Server Powered by Apache/1.3.19 ...  
posted 1 day ago


**Peter Hermann** 1 day ago • To add on jake's comment, it would nto be officially supported (ie. tested), and it would not be able to do any caching or other tricky ... »






**Marimba Segments Issues (OS/Arch precedence)**  
How do you all deal with the segment precedence issues with OS or ArchTypes?  
So far the answers are:  
1. Install a Dummy segment for the OS/Arch you do NOT want the install to occur on.  
2. Create a dependency on a req key which would ensure the OS/Arch matches.

**Manager's Choice**




CM-UG.com (BMC Marimba Configuration Management - Users Group) is now an open group  
Chris Armstrong, CISSP See all »


**Updates: Last 7 Days**



**Suchit Bishnoi** has joined the group.  
13 hours ago • [Send message](#)



**Peter Hermann** and 1 more commented on:  
**Reverse Proxy (Ver 8.1.01)**  
1 day ago • 2 comments



**Mario Arauzo** is discussing:  
**Reverse Proxy (Ver 8.1.01)**  
1 day ago • [Like](#) • [Comment \(2\)](#)

[See all updates »](#)

# CM-UG - User Interaction

## › BMC Developer Network

Please register an account on the new BMC developer network.

These forums are very nice and provide a single place now for all BMC products.

# BBCA Forums

Worldwide About BMC

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Welcome, **Chris Armstrong** (Log out) New Your Stuff Browse

Community Search  
All Communities This Community

BMC.com > BMC Communities > BMC Developer Network > Service Automation > BMC Configuration Automation for Clients (Marimba)

### BMC Configuration Automation for Clients (Marimba)

Overview All Content (397) Discussions (369) Documents (28) Blog Polls Set as default tab

#### Discussions

Filter by Categories & Tags

30 Items per page Filter: All Discussions Mark all as read 1 2 < Previous Next >

Author	Subject (unread items are in bold)	Views	Replies	Last Post
youngso	<b>8.2 OSM Beta (Updated)</b>	61	8	4 days ago by youngso
Ileana Pimentel	<b>WindowsPatchSource Init failed for WindowsPatchSource</b>	21	4	5 days ago by Ileana Pimentel
Bob Bailey	<b>Wake on Wan</b>	9	2	5 days ago by Bob Bailey
Bryan	Channel Corruption	23	6	6 days ago by Bryan

#### Actions

- Start a discussion
- Create a document
- Invite friends to join

#### Notifications

- Receive email notifications
- Follow this community
- View feeds



# Marimba Jobs

› [Jobs.CM-UG.com](http://Jobs.CM-UG.com)

› Look for CM related positions

› Post Req's for CM related positions

The screenshot shows the homepage of the Marimba Jobs website. At the top, there is a navigation bar with links for 'Homepage', 'Forums', 'Resources', 'About Us', and 'Get Connected'. Below this is a search section with a 'Refine your search:' dropdown menu containing filters for 'Title' (Sales Engineer), 'Company' (Dell, IBM, Teksystems, US Bank, Charles Schwab), and 'Location' (Charlotte, NC, Chicago, IL, Somers, NY, Austin, TX, Annapolis Junction, MD). To the right of the search bar is a 'Post a Job' button with the text 'Only \$99 for 30 days'. Below the search bar is a search form with fields for 'Keywords' (Job Title, Skills or Company), 'Location' (City, State or ZIP), a distance dropdown (within 25 miles), and a 'Search Jobs' button. A yellow banner below the search form reads 'Looking to hire? Post your job today!'. The main content area is titled 'Marimba Jobs' and includes a 'Subscribe to RSS Feed' link. Below this is a section for 'Featured Job Postings from the Web' with two entries:

Posted	Job Title	Company	Location
Oct 14	<a href="#">Test Engineer - Quality Assurance job</a>	Technisource	Hartford, CT
	and technologies (i.e. Active Directory, <b>Marimba</b> ) * Knowledge of the use of database technologies such as UDB, SQL Server in relation to the application, LAN environment and test... <a href="#">more</a>		
Oct 11	<a href="#">Technical Operations Support Specialist - Finance job</a>	Technisource	Hartford, CT
	component migration tools. Endeavor, PVCS, <b>Marimba</b> , and ISPF commands. Experienced with data migration tools. Connect:Direct, FTP. Knowledge of and experience with DB2 utilities. <a href="#">more</a>		