

CM-UG Meeting Minutes – 3.17.2010

Meeting Minutes:

1. Upcoming CM-UG Events
2. Live Meeting Information for April
3. Phased Marimba upgrade process
4. BMC Survey
5. User Interaction Request

– NEW – Conference Call Information

All CM-UG calls unless otherwise noted will use the following dial in information:

Dial in Number = 1-866-433-0002
Conference Code = *7132181062*
(Enter the star key before and after the Conference Code.)

[View the CM-UG Calendar](#)

[View all Meeting Minutes](#)



CM-UG.com (BMC Marimba Users Group)

4.21.2010 - Office Live Meeting Information

April 2010 User Group Call

Wednesday April 21st, 2010 - 1PM Eastern / Noon Central
Monthly Feature: Patch Mgmt / Roadmap

Join the meeting

Dial in Number = 1-866-433-0002
Conference Code = *7132181062*

(Enter the star key before and after the Conference Code.)

FIRST-TIME USERS

To save time before the meeting, [check your system](#) to make sure it is ready to use Office Live Meeting.

TROUBLESHOOTING

Unable to join the meeting? Follow these steps:

1. Copy this address and paste into your web browser:
<https://www.livemeeting.com/cc/bmcsoftware/join>
2. Copy and paste the required information:
Meeting ID: DZK2P6
Entry Code: G5%6c3m
Location: <https://www.livemeeting.com/cc/bmcsoftware>

Upcoming CM-UG Events

Upcoming Events

April 2010 User Group Call

Wednesday April 21st, 2010 - 1PM Eastern / Noon Central
Monthly Feature: Patch Mgmt / Roadmap

May 2010 User Group Call

Wednesday May 19th, 2010 - 1PM Eastern / Noon Central
Monthly Feature: TBD

June 2010 User Group Call

Wednesday June 16th, 2010 - 1PM Eastern / Noon Central
Monthly Feature: TBD

July 2010 User Group Call

Wednesday July 21st, 2010 - 1PM Eastern / Noon Central
Monthly Feature: TBD

Suggest a topic:

*If you have a topic you
would like to discuss as a
monthly feature please*

send an email to

Chris@CM-UG.com

Phased Marimba Upgrade

March 2010 Presentation (Phased Marimba Upgrade Method)

Problem statement: *During the 8.1 Upgrade you will publish the new 8.1 service channels to the Master TX. ALL ENDPOINT tuners will start the upgrade at the same time. For large companies with thousands or tens of thousands of endpoints, the All Endpoints approach is automated effectively but has risk. There is a small window of opportunity to collect successful information before moving forward, or even more critical, it is difficult to rollback from that approach. The WISDUM process allows management of the Tuner upgrades in controlled waves allowing an opportunity to pause, or move forward based on the successful results. The WISDUM “Waved-Initialized-Services-Deployment-Upgrade-Method” Steps:*

BBCA User Information Delivery Survey

In an effort to learn more about your preferred product documentation media and the ways in which you prefer to receive information about our products, the BMC BladeLogic Client Automation (Marimba) writers invite you to participate in our short survey.

This survey contains 10 questions and should take no more than five minutes to complete. You do not need to identify yourself and we are not collecting any email or IP addresses as part of the survey data. There are no required answers, and you can close your browser window to exit at any time. Please note that exiting the survey before clicking "Done" erases any data you may have entered. Please complete the survey only once.

[Complete the survey](#)

CM-UG - User Interaction

- › User Email Group = Members@CM-UG.com,
 - Members receive all meeting invites, questions, etc.
 - Please email me to ensure you are added – Chris@CM-UG.com

- › LinkedIn Group = <http://www.linkedin.com/groups?gid=1774296>



CM-UG.com (BMC Marimba Configuration Management - Users Group) is visible on your profile. [Change visibility.](#)

CM-UG - User Interaction

› BMC Developer Network

Please register an account on the new BMC developer network.

These forums are very nice and provide a single place now for all BMC products.

– Forums: http://communities.bmc.com/communities/community/bmcdn/bmc_service_automation

The screenshot shows the BMC Developer Network interface for the Service Automation community. At the top, there is a navigation bar with the BMC Software logo, a welcome message for a guest, and links for login and registration. Below this is a breadcrumb trail: BMC.com | BMC Developer Network > Service Automation. The main heading is 'Service Automation' with a globe icon. A tabbed interface below the heading shows 'Overview' as the active tab, with other tabs for 'All Content (42)', 'Documents (0)', and 'Blog Posts (38)'. On the left side, there is a 'Communities' sidebar listing several sub-communities: Server Configuration Automation (BladeLogic), Server Configuration Automation (Marimba), Client Configuration Automation, Network Configuration Automation, and Configuration Discovery. Below the sidebar is a 'Top Participants' section listing Chris Armstrong, pseagers, and Gordon Mckeown, each with a star rating. The main content area features a 'BMC Service Automation Community' header with a welcome message and a description of the community's purpose. Below this is a 'Recent Activity' section with a table of recent posts:

User	Action	Topic	Time
Gordon Mckeown	replied to	deploying the tuner through Windows Active Directory in Server Configuration Management	6 hours ago
Anil Mishra	replied to	deploying the tuner through Windows Active Directory in Server Configuration Management	7 hours ago
pseagers	replied to	deploying the tuner through Windows Active Directory in Server Configuration Management	8 hours ago