

Date	2/22/06
Attendees	Jeanne, Doug Graff, Bill Sarkozy, Cindy Waggoner, Joe Savino, Geri Mazanny, Kristina Knowles, Tony, Paul Kelsey, Robin Cumming, Alex Laime, Tom
Companies Represented	Metlife, Unisys, SGRS, Cigna, UPS, PNC, Alltel, Pepsi, Metlife, Citigroup, HealthSouth, Goldman Sachs, Perot Systems
Highlights	<ul style="list-style-type: none"> - RFEs – Joe Savino – on behalf of Teresa Smith - Discussing Web Interface Findings – Ed Shanahan - Suggestions for BMC User World – Tom Dahlman - BMC Roadmap – Jamie Maquarrie - Wrap Up – Joe Savino/Doug Graff
Action Items	<ul style="list-style-type: none"> - Joe Savino to talk to Teresa about sending update on RFEs out to everyone. Urged participants to send in their response and review list. - Ed to post list of feedback on web findings to User Forum - Tom to post list of suggestions to User Forum. Users to review and provide feedback/suggestions AND/OR paper submissions to Doug_Graff@bmc.com - Email questions on Roadmap to Jamie@bmc.com, on patch to Burt_Toma@bmc.com or to MPL_Support@bmc.com
RFEs	<p>Joe received short list of RFEs. Winners of RFE contest. 31770 – Report Center creating folders under collections</p> <p>Has this list been vetted? Here is list, please indicate which should be high priority.</p> <p>Talk to Teresa about sending something out to everyone. Limiting RFEs.</p>
Discussing Web Interface Findings	<ul style="list-style-type: none"> □ Ed Shanahan – will post list on user forum and send out link to show people were to go. Will also post list of RFEs. <ul style="list-style-type: none"> ○ Lack of solution database available for just Marimba items. Does not want to waste time trudging through log files, etc to look at just Marimba issues. ○ Knowledgebase itself not being updated, can't be filtered ○ Tickets – slow and clunky. Get a lot of back and forth trying to retrieve item. Items don't show up or have to search on open bug rather than just open tickets. ○ Dealing with documentation – having to search again and again. Need better wild cards capability.

	<ul style="list-style-type: none"> ○ Improving ability to move from one site to another. Should not have to login again to get to user forum, etc. Wants to more freely go back and forth between various areas. ○ Better way to get the word out for the user forum, so it can be a more useful vehicle to communicate back with versus searches. □ Cigna – search all RFEs that they have opened but can not find them. Can not find what you expect to find.
Tom – suggestions for BMC User World	<p>Teresa – could not attend but have suggestions. We have until Feb 28th to submit topics for presentations</p> <ul style="list-style-type: none"> ● Short list for infrastructure and client monitoring ● App Packager Tips and Tricks ● Upgrading to M7. Detailed prezos with specific items. Not high level. ● Marimba Roadmap outside of BMC/Remedy ● Will create a poll to vote on suggestions. Will make additional posts to fill that up. ● Does user group have a way to collect ideas or presentation in user group world. Joe has been out of the loop with surgery and Metlife integration work.
Roadmap	BMC Configuration Management
Rebranding	With 7.0 we are rebranding Marimba to BMC Configuration Management. Will be some rebranding throughout UI. Shades of blue and removal of Marimba terms
Legal Disclaimers	Information can change. We will get it out to user environment.
Routes to Value	Out of 8 routes to value there are 4 areas that relate to CCM (change and configuration management), Asset Mgmt, Discovery, incident and patch management
BMC Vision	Comprehensive solution. Automate change in “controlled” manner. Adhoc automation is dangerous alone. Automating CCM.
Questions	Will address at end. Or send via email to Jamie_MacQuarrie@bmc.com
	<p>BSM</p> <p>New capabilities</p> <p>Core functionality</p>
Enable BSM	<p>Closed loop change management life cycle.</p> <ul style="list-style-type: none"> ● Patch Approval ● Patch added via tasks ● Marimba Admin sets up, sent out via policy/deployment ● Change ID in BMC CCM (available in other change control methods – can manually enter)

	<ul style="list-style-type: none"> • Verification tasks that run off of compliance inventory information. When are we considered done with this change.
Integration of Discovery & Asset	<p>Integrating with Remedy Asset through the CMDB</p> <ul style="list-style-type: none"> • Working in house with Remedy • Discover environment, agents get data, and link to CMDB • All relevant data, not everything just relevant • Asset Mgmt links to info to see what apps are out there via DSL (Definitive Software Library) and App Dictionary the names are normalized so everyone is speaking same language. • Bidirection communication between CMDB/Marimba. Asset will have idea on contract, application. Contractually licensed to have 30 instances and have 28. If they are over for instance at 35 discovered – they can open a change to harvest those licenses based on what is important.
CCM (POST 7)	<p>Configuration settings management – Post 7. 3 phases</p> <ol style="list-style-type: none"> 1) Discover App settings in template driven manner <ol style="list-style-type: none"> a. Define settings b. Store all discovered data in Common Data store 2) Monitor drift tracking
Invest in Core Functionality	<p>Policy Compliance improvements Deployment Manager improvements Security enhancements (password protection) Core distribution quality enhancements Report Center support for multi-tenancy (ACLs to data in database) Software License Management Support for Product Dictionary Content (10,000 Windows Titles – OOB) Historical Inventory through CMDB Enhanced Discovery</p>
OS Mgmt	<p>Bare metal provisioning OS Migration Bare Metal Management (AMT – static store on Intel Chip) – standard web interface we integrate with intel. Will have new link in report center that integrates with that functionality</p>
Patch	<p>6.0.3 Redhat Linux 7.0 is AIX Post 7 – HPUX Post 7 – Globalization support</p>
App & Content Mgmt	<p>Roaming User (6.0.3) Broader support for Unix Packaging Improve Support for MSI 3</p>

	Software Dictionary
Platform Support	<p>Solaris 10 – 6.0.3 Redhad/MAC OSX.4 - 7 Vista – 7.1</p> <p>64 bit 2003, HPUX, AIX 5.3</p> <p>**Patch not supported on Solaris 10 due to changes in patching AIX not in DSL</p>
Timeline	<p>6.0.3SP Q3 o5 7.0 Q2 7.1 Q4</p>
Questions	OS support includes segments? Yes. Jamie to confirm. (Alex is looking for this in App Packager)
Mobile User Support – John Dwyer	<p>M 7 feature in support of intermittent user – mobile user. VPN – poorly connected users. What is in M7 or beyond for that type of user?</p> <p>Made changes in inventory to mitigate risk of forcing full scan to come back from the user. Will take longer time, and less likely to make it back. Rearchitected to improve diffing capability in those reports.</p> <p>Dif scan will be reported.</p> <p>Thought to capability to collect inventory remotely and insert via batch mode? Off machine, into disk/email and sending inventory that way? Ideas that have been raised. Not on roadmap right now.</p>
Joe Mucho – Inf	<p>Capability with CMDB. We are aligning our release with M7. Alligning with version 7 of Remedy. There will need to be an upgrade. M7 will require more recent version of CMDB for integration.</p> <p>Improvements in EIE to integrate the two.</p>
	<p>Upgrade path – 6.0.2.1 and 6.0.3 to 7</p> <p>Existing database and hardware. Will not need to make any more purchases.</p> <p>Will need additional storage for database</p>
Tom Dahlman – Alltel	<p>7.1 in 4th quarter. Up to what point will 6.0.3 still have support past the 4th quarter. There are general guidelines – when make a major shift will extend or reduce.</p> <p>Doesn't have answer.</p>

Alex	<p>Shavlik will be stopping support for early versions of Patch Management and only supporting 7.0 as of September</p> <p>Are 7.0 compatible with earlier versions. There is some mix and match. We will support in more of migration and long term solution.</p>
	<p>Looking into patch management – 2 questions</p> <ol style="list-style-type: none"> 1) Is patch for 6.0.3 Patch for XML upgrade 2) Is there a requirements guide for 7.0
Pepsi	<p>Can we get a copy of this deck? Not sure of this. In purchasing but there is information that they need to be aware of. Doug will try to post to the MUG site.</p>
Presenting at the User Group	<p>Please get the papers in. Get on calendars – last week of Aug. Please post comments in User Forum for others in group to see what others are thinking.</p>